

**CITY OF FAIRHOPE
ADDENDUM NO. 04**

Bid No. 016-18 Inmate Telephone Services

The following questions have been submitted by a potential bidder.

Question 1: In section 3.1.5 on page 16, there is a required section called “Vendor Qualifications.” Besides 3.7 Vendor Qualifications, are there other pieces of the Scope of Work that you’d like answered under that section?

Answer 1: Please include documentation for requirements outlined in section 3.1.5. You will also need to include sections 3.7 and 3.8 and denote your compliance with the subsections within these sections by checking “yes” or “no”.

Question 2: Also regarding 3.1.5, should we answer 3.8 Technical Requirements through 3.14 Exceptions to Specifications under the section titled “ITB Specification Responses?”

Answer 2: Please denote any exceptions you are taking to the technical requirements as part of your response.

Question 3: On page 31, under 3.12 ITB Required Responses, would the City please clarify this requirement? The requirement states that “All paragraphs of this ITB require a response of “agree” or “disagree” unless further information is requested. If you disagree, please provide an explanation and an alternative if applicable Playback of recorded calls from remote locations via the workstation shall commence within 10 seconds of selection by the operator. Playback of recorded calls shall not require any media change.”

Answer 3: This section is referring to sections 3.7 and 3.8 of the ITB. You will see that the subsections have a compliance component and you must check “yes” or “no”. As noted above, each vendor will be required to include these sections with their bid and denote compliance with each section. If you check “no”, you must denote where you are taking exceptions. The following section was included in error and should be removed from this section:

Playback of recorded calls from remote locations via the workstation shall commence within 10 seconds of selection by the operator. Playback of recorded calls shall not require any media change.

Bidders are to print, sign and include signed Addendum No. 04 with submitted documents.

Acknowledged:

Company

By

Jillian Saffle
Purchasing Manager
Posted: 5/30/18